



This location follows the NAAA Arbitration Policy and America's Auto Auction Terms and Conditions. However, **certain amendments, exceptions, or operational differences** may apply. The details below outline our specific local policies.

- In order to submit an arbitration request the, vehicle has to be returned to auction before the PSI time frame is up, and the auction provided arbitration form is filled out by the customer returning the vehicle and placed in the vehicle and parked in a designated arbitration parking area. We do accept emails prior to the actual return of the vehicle to let us know the issue at the following address:
Gino.Romani@AmericasAutoAuction.com
- PSIs are not available for vehicles with an odometer reading of more of 100,000 miles or more.
- All PSIs must be requested within 2 hours of the time of sale.