

This location follows the NAAA Arbitration Policy and America's Auto Auction Terms and Conditions. However, **certain amendments, exceptions, or operational differences** may apply. The details below outline our specific local policies.

- All arbitrations or returns must be in writing on our arbitration form (see auction for form) or via email to <u>rene.gandy@americasaa.com</u> No arbitrations will be recognized without a completed form or email.
- America's Corpus Christi does not reimburse for transportation under any circumstance.
- All vehicles sold "*RED LIGHT/AS IS*" cannot be arbitrated for Structural damage or alteration regardless of sale price.
- America's Corpus Christi reserves the right to fix any defects at their or the sellers expense before a vehicle can be arbitrated.
- Not subject to arbitration: inoperative vehicles (except for title issue), air
 conditioning defects, rack and pinion leaks or issues, engine noise unless deemed
 excessive, audio visual/radios including nav dics, trailers, rvs, atvs, motorcycles,
 watercraft, kit vehicles, grey market, specialty, discontinued, government,
 homemade vehicles, or modified vehicles are sold "as-is" and cannot be arbitrated.
 All fluid leaks except fuel are not subject to arbitration unless deemed excessive by
 auction management.