



## TOLEDO

This location follows the NAAA Arbitration Policy and America's Auto Auction Terms and Conditions. However, **certain amendments, exceptions, or operational differences** may apply. The details below outline our specific local policies.

- Arbitration requests must be submitted by emailing:  
[Ricky.jacobs@americasautoauction.com](mailto:Ricky.jacobs@americasautoauction.com) or via the Auction VCommerce App.
- No Arbitration on:
  1. CVT transmissions
  2. Engine sludge
  3. Cam phaser issues on Ford F-150's