



## AUSTIN

This location follows the NAAA Arbitration Policy and America's Auto Auction Terms and Conditions. However, **certain amendments, exceptions, or operational differences** may apply. The details below outline our specific local policies.

- Arbitration requests must be submitted by emailing:  
[arbitration.austin@americasautoauction.com](mailto:arbitration.austin@americasautoauction.com)
- Seller has up to a maximum of 30 calendar days for title to be received by Auction. (Sale day is Day 1). After 30 calendar day period, it is the Buyer's option to return the vehicle or wait a reasonable period of time for the title. The seller is given 48 hours to deliver the title to the auction after notification. During this period, the buyer must return the vehicle to the auction in similar condition to the time of sale and with fewer than 250 additional miles if they intend to cancel. If the 48-hour period expires and the buyer has not returned the vehicle before the title is received, the sale remains valid—even if the title arrives after the deadline (e.g., title arrives on day 3 but the vehicle was not returned within the allowed timeframe).
- All dealers must have some form of payment on file, ACH or an approved Floor Plan Company.
- Import dealers must leave a CASH DEPOSIT.