



EL PASO

This location follows the NAAA Arbitration Policy and America's Auto Auction Terms and Conditions. However, **certain amendments, exceptions, or operational differences** may apply. The details below outline our specific local policies.

- Arbitration requests must be submitted by emailing: dj.williams@americasaa.com
- Arbitration for CVT Transmissions
- Hybrid Components are not covered under PSI only gasoline powered systems
- Minor Oil Leaks or Smoke/Blow-by are not Arbitrable unless deemed excessive by the Auction Inspector
- Advanced Driver Assist Systems are not inspected during a PSI. NAAA guidelines require these systems to be inspected by a qualified 3rd Party. These systems include but are not limited to: Rear Camera, Rear Parking Assist, 360 Camera Systems, Blind Spot Detection, Lane Departure, Adaptive Cruise Control, Collision Warning, Backup Assist
- Wearable Items: Auction will not arbitrate vehicles for wearable items normally worn vs excessively worn or inoperative (not inherent). Auction views wearable items as excessively worn as follows:

Timing Chain – under 80k miles or current model year and up to 6 years old

Timing Belt – under 60k miles or current model year and up to 5 years old

Turbo Chargers – under 100k miles or current model year and up to 7 years old

Rear Differentials – under 100k miles or current model year and up to 7 years old

Water Pump – under 60k miles or current model year and up to 5 years old

Oil Pump – under 60k miles or current model year and up to 5 years old

Fuel Pump – under 60k miles or current model year and up to 5 years old

Rack and pinion – under 60k miles or current model year and up to 5 years old

Air ride suspension – under 60k miles or current model year and up to 5 years old

Motor mounts – current model year and up to 4 years old

Injectors—under 60k miles or current model year and up to 5 years old

Transfer Case—under 100k miles or current model year and up to 7 years old

Upper Valvetrain Noise under 80k miles up to 6 years

Years calculated using the 15,000k miles per year national average Still

must be over \$800 cost to repair

Payment Policies

- Payments are due the day of sale
- To Avoid late fees: payments must be received by end of day Friday. After the 3rd calendar day(Sale Day 1st day) a late fee will be applied in the amount of \$125.00
- Additional late fees of 100.00 will be applied weekly if unit has not been paid by the 8th Calendar Day from sale