



TOLEDO

This location follows the NAAA Arbitration Policy and America's Auto Auction Terms and Conditions. However, **certain amendments, exceptions, or operational differences** may apply. The details below outline our specific local policies.

- Arbitration requests must be submitted by emailing:
Ricky.jacobs@americasautoauction.com or via the Auction VCommerce App.
- No Arbitration on:
 1. CVT transmissions
 2. Engine sludge
 3. Cam phaser issues on Ford F-150's



Effective January
2025

PAYMENT PROCESS

- All payments due within 5 business days.
Day one is the day of sale**
- On the 5th business day, \$125 late fee implemented
\$25 per day each additional day it is late.**
- On the 8th business day, account will be put on hold until ACH information is provided.**
- All newly registered customers must provide ACH information at time of registration. New clients may opt to use check or floorplan with the understanding that the auction will automatically pull the ACH on the 8th business day.**
- If a client has an existing balance due at any America's location, proceeds may be deducted from any of their seller checks at any America's location.**